

Krefeld, June 23, 2026

## Press Release

### Beware of fake shops: how to spot the real REMEMBER shop

Colourful favourites for the home, charming games, beautiful porcelain ranges – since 1996, we've been sending all of this out into the world from Krefeld.

At the moment, however, fake REMEMBER shops are circulating online. Created without our knowledge, they are designed to deceive our customers. Using REMEMBER-like names such as shoprember or remember-de.com and convincingly imitated pages, they offer our products – sometimes at conspicuously low prices, sometimes on pages copied from our own down to the last detail. The presentation looks professional, the brand name feels familiar – and the order is placed before you know it.

As a rule, the ordered goods are never delivered. So to be absolutely clear:

You can reach our shop only at **remember.de** and via our international sites:

**remember.de/en/  
remember.de/es/  
remember.de/fr/  
remember.de/it/  
remember.de/nl/**

and for Switzerland:

**remember-design.ch  
remember-design.ch/fr/  
remember-design.ch/it/**

When in doubt, type the address directly rather than following a link from search engines, ads or social networks. In one case, even our legal notice was copied – so don't rely on individual details alone, but always check the full address: remember.de or remember-design.ch.

### What should I do if I've ordered from a fake shop?

If you've unknowingly ordered from a fake shop, act quickly: contact your bank or credit card company and report the fraud – in most cases, payments can be reversed. File a report with the police as well. Please also let us know which fake site you came across – this helps us warn other customers.

Stay alert when shopping online – and warm regards from Krefeld!

Your REMEMBER team

## REMEMBER®

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